# 2019 Annual Drinking Water Report

For:

## Hamilton Drive Drinking Water System

## Rockwood Drinking Water System

-And-

Gazer Mooney Subdivision Distribution System

Prepared by:



February 28, 2020

Update: March 19, 2020

### I. Introduction

### Purpose

The purpose of this report is to provide information to stakeholders and to satisfy the regulatory requirements of the Safe Drinking Water Act (SDWA) including the Drinking Water Quality Management Standard (DWQMS), and regulatory reporting required under Ontario Regulation (O. Reg.) 170/03 (Section 11 and Schedule 22). The report is a compilation of information that helps to demonstrate the ongoing provision of safe, consistent supply of high-quality drinking water to customers located within Rockwood, the Hamlets of Hamilton Drive and Prominade Park (Gazer Mooney Subdivision).

### Scope

This Annual & Summary Water Services Report includes information for Rockwood, Hamilton Drive and the Gazer Mooney Subdivision Distribution System for the period of Jan.1 to Dec. 31, 2019

This report satisfies the requirements of both the Safe Drinking Water Act (SDWA) and Ontario Regulation 170/03:

- Section 11, Annual Reports which includes:
  - a brief description of the drinking water systems;
  - a list of water treatment chemicals used;
  - a summary of the most recent water test results required under O. Reg. 170/03 or an approval, Municipal Drinking Water Licence (MDWL) or order;
  - a summary of adverse test results and other issues reported to the Ministry including corrective actions taken;
  - a description of major expenses incurred to install, repair or replace required equipment;
  - the locations where this report is available for inspection.

#### And;

- Schedule 22, Summary Report which includes:
  - list the requirements of the Safe Drinking Water Act, the regulations, the system's approval, Drinking Water Works Permit (DWWP), Municipal Drinking Water Licence (MDWL), and any orders applicable to the system that were not met at any time during the period covered by the report;
  - for each requirement that was not met, the duration of the failure and the measures that were taken to correct the failure;
  - a summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows; and

• a comparison of this information to the rated capacity and flow rates approved in the system's approval, DWWP and/or MDWL.

A copy of this report is available for viewing at the Township of Guelph/Eramosa, 8348 Wellington Rd. 124, Rockwood and Online at www.get.on.ca

As per the Accessibility for Ontarians with Disabilities Act (AODA), this document is available in an alternate format by e-mailing the Township Clerk jspies@get.on.ca or by calling 519-856-9596

## **Table of Contents**

I.	Introduction	1
Tab	ble of Contents	1
1.0	Systems Overview	1
2.0	Summary Water Services Report	3
a)	Incidents of Regulatory Non-Compliance	3
b)	Adverse Water Quality Incidents	3
c)	Deviations from Critical Control Point (CCP) Limits and Response Actions	4
d)	The Effectiveness of the Risk Assessment Process	4
e)	Internal and Third-Party Audit Results	5
f)	Results of Emergency Response Testing	6
g)	Operational Performance and Statistics	7
h)	Raw and Treated Water Quality – Rockwood, Hamilton Drive and Gazer Mooney Drinking Water System	12
i)	Follow up on Action Items from previous management reviews	20
j)	Status of Ongoing and Emerging Water Quality, Supply and Distribution Initiatives	21
k)	Expected Future Changes That Could Affect the DWS or the QMS	21
I)	Consumer Feedback	22
m)	The Resources Needed to Maintain the QMS	22
n)	Infrastructure Review	22
o)	Operational Plan currency, content and updates	22
p)	Staff suggestions	22
3.0	Legal and other Requirements update	23
4.0	Appendix A Source Water Protection	27

## **List of Tables**

Table 1: Summary of Rockwood and Hamilton Drive Water System Adverse Water Quality Incidents         4
Table 2: Summary of Gazer Mooney Subdivision Distribution System Adverse Water Quality Incidents       4
Table 3: Summary of Raw Water Flows – Rockwood Well # 1 Station St. (TW# 1-67)
Table 4: Summary of Raw Water Flows – Rockwood Well # 2 Station St. (TW# 1-76)         8
Table 5: Summary of Raw Water Flows – Rockwood Well # 3 Bernardi       9
Table 6: Summary of Raw Water Flows – Hamilton Drive Well # 3 Cross Creek       10

Table 7: Summary of Raw Water Flows – Hamilton Drive Well # 2 Huntington
Table 8: Rockwood and Hamilton Drive 2019 Maintenance Activity       12
Table 9: Operational testing done under Schedule 7 of O. Reg.170/03 Rockwood
Table 10: Operational testing done under Schedule 7 of O. Reg.170/03 Hamilton Drive
Table 11: O. Reg. 170/03 Schedule 10 - Rockwood / Hamilton Drive Microbiological Testing       14
Table 12: O. Reg. 170/03 Schedule 13-2 13-4 Chemical testing results – Rockwood Well Supply
Table 13: O. Reg. 170/03 Schedule 13-2 13-4 Chemical testing results – Hamilton Drive Well Supply       16
Table 14: O. Reg. 170/03 Schedule 13-6, 13-7 Rockwood and Hamilton Drive quarterly results
Table 15: O. Reg. 170/03 Schedule 15.1 Rockwood/Hamilton Testing Summary 2019       19
Table 16: O. Reg. 170/03 Schedule 7-2, Gazer Mooney - Distribution Manual Free Chlorine Residual Summary 19
Table 17: O. Reg. 170/03 Schedule 10-2, Gazer Mooney Microbiological Testing Summary       19
Table 18: O. Reg. 170/03 Schedule 13-7, Gazer Mooney - Quarterly Sampling Results Summary       20
Table 19: O. Reg. 170/03 Schedule 13.8 and 13-9 Gazer Mooney "Five Year" Sampling Results 2019

### 1.0 Systems Overview

#### 1.1 Rockwood Drinking Water System

The Rockwood (RWD) Water Supply System is a Class I Water Treatment Subsystem and a Class II Water Distribution Subsystem consisting of three municipal groundwater wells, a booster pumping station/standpipe and distribution system. Wells #1 and #2 are located at the Station Street Pumphouse and supply water directly to Zone 1 distribution system. Well #3 at the Bernardi Pumphouse supplies water to Zone 1 of the distribution system and to the in-distribution standpipe. When the well pumps are running, they deliver water to meet the demand in Zone 1 of the distribution system and any excess water produced is directed to the standpipe and stored there. The water level in the standpipe maintains pressure in Zone 1. A Supervisory Control and Data Acquisition / Programmable Logic Controller (SCADA/PLC) system monitors and controls the operation of the Station Street well pumps and the Bernardi high lift pumps (HLPs) based on the water level in the standpipe.

The booster pumping station draws water from the standpipe and pumps to Zone 2 of the distribution system. The station uses variable frequency drive booster pumps that allow each pump to provide a range of flow rates depending on the system demand. The booster pumps are controlled by the SCADA/PLC to maintain constant pressures in this zone. When the demand for water in Zone 2 rises, the system immediately senses the associated drop in pressure and calls the pump(s) to ramp up to meet the demand. Likewise, when the demand falls, the system senses the associated rise in pressure and calls the pumps to ramp down. At least one pump must run at all times to ensure pressures are maintained in Zone 2. Any excess pressure sensed at the booster pumping station is re-circulated back into the standpipe.

Station Street Pumphouse primary disinfection is achieved using a UV disinfection unit. Secondary disinfection is provided by the addition of sodium hypochlorite solution. The UV disinfection unit and the chemical feed pump that injects sodium hypochlorite solution are activated whenever a well pump is running.

Bernardi Pumphouse primary disinfection is achieved by the addition of sodium hypochlorite and provision of chlorine contact time in a grade-level reservoir. Sodium hypochlorite is injected after the flow control valve and prior to the water meter. Chlorine residual concentrations are maintained in the water leaving the pumphouse, providing secondary disinfection. The facility has duty and standby chemical feed pumps for chlorine dosing. The chemical pump is energized when the well pump is activated.

#### 1.2 Hamilton Drive Drinking Water System

The Hamilton Drive Water Supply System is a Class II Water Distribution and Supply Subsystem located in the Township of Guelph/Eramosa. The system services the Hamilton Drive Hamlet bounded by Victoria Road to the east, Conservation Road to the north, Highway 6 to the west and the Speed River to the south. The Hamilton Drive (HD) system obtains its entire water supply from two groundwater wells (Huntington and Cross Creek) each with its own Pumphouse and grade-level reservoir.

The raw water from each well is chlorinated to protect against microbial contaminants prior to discharge into the reservoir. The raw water is disinfected with a sodium hypochlorite solution (chlorine) for primary and secondary disinfection requirements. The water level in the reservoir starts and stops the well pumps.

The Huntington and Cross Creek Pumphouses supply treated water directly to the distribution system and to the in-distribution standpipe. As the water level in the standpipe drops, the system calls the pumps at the Huntington or Cross Creek Pumphouse to start pumping water into the distribution system. The system alternates successive pump starts between the Huntington and Cross Creek facilities. When the water demand exceeds the capacity being supplied by the Pumphouse, the supply is supplemented with water from the standpipe. When the demand is less than the amount being supplied from the Pumphouse, the excess flow is used to replenish the depleted standpipe reserves.

Water pressures are maintained throughout the distribution system by the water level in the standpipe. This system is a demand/storage system; once the standpipe is full, the high lift pumps shut down until the water level drops in the tower and the pumps are required again.

#### 1.3 Gazer Mooney Subdivision Distribution System

The Gazer Mooney Subdivision Distribution System is a Class 1 Distribution Subsystem serving the Promenade Park Hamlet located in the Township of Guelph/Eramosa. It has approximately 72 metered water service connections, 1.5 kilometers of underground watermains, six fire hydrants and an approximate population of 216 residents.

All of the water for the Gazer Mooney Subdivision Distribution System is supplied from the Guelph Drinking Water System. All water is treated to provincial standards in the Guelph Drinking Water System and no further treatment chemicals are added to the Gazer Mooney Subdivision Distribution System.

The system is operated by the City of Guelph Water Services by a legal agreement that was last signed by representatives of the City of Guelph and the Township of Guelph/Eramosa on March 1, 2019. The terms of the agreement apply until February 29, 2024, with an automatic renewal extended to February 28, 2029.

### 2.0 Summary Water Services Report

### a) Incidents of Regulatory Non-Compliance

This section describes all incidents of non-compliance (excluding those defined as "Adverse Water Quality Incidents" (AWQI) reported in Section b) of this report). AWQI's are required to be reported to the Ministry of the Environment and Climate Change (MECP) with respect to the following Acts and related regulations: Ontario Water Resources Act (OWRA), Safe Drinking Water Act (SDWA), the Environmental Protection Act (EPA), and the Municipal Drinking Water Licences (MDWL) and Drinking Water Works Permits (DWWP).

#### Hamilton Drive

The Hamilton Drive Drinking Water System Inspection was performed in September 2019 and covered the period from January 1, 2019 to September 15, 2019 resulting in an assessment score of 100 per cent (compliance).

#### Rockwood

The Rockwood Drinking Water System Inspection was performed in January of 2019 and covered the period from February 5, 2019 to October 15, 2019 resulting in an assessment score of 100 % per cent (compliance).

#### Gazer Mooney Subdivision Distribution System

The Gazer Mooney Water System Inspection was performed in October 2019 and covered the period from January 1, 2019 to September 30, 2019 resulting in an assessment score of 100 % per cent (compliance).

#### b) Adverse Water Quality Incidents

This section describes all "Adverse Water Quality Incidents" (AWQI). This term refers to any unusual test result from treated water that does not meet a provincial water quality standard, or situation where disinfection of the water may be compromised. An adverse water quality incident indicates that on at least one occasion, a water quality standard was not met.

The process of water quality sampling and testing can result in false positive results for contaminants; these results can be caused by contaminated sampling containers and equipment, sampling technique, sample handling and transportation, and sample analysis. In almost all cases, mandatory follow-up sampling and analysis confirms that contaminants are not present in the water provided to customers.

#### **Rockwood & Hamilton Drive Drinking Water Systems**

# Table 1: Summary of Rockwood and Hamilton Drive Water System Adverse Water Quality Incidents

(Jan. 01 to Dec. 31, 2019)

Incident Date	AWQI #	Location	Parameter / Unit of measure	Corrective Action					
There were no incidents of non-compliance associated with the Rockwood and Hamilton Drive									

#### **Gazer Mooney Subdivision Distribution System**

## Table 2: Summary of Gazer Mooney Subdivision Distribution System Adverse Water Quality Incidents

(Jan. 01 to Dec. 31, 2019)

Incident Date	AWQI #	Location	Parameter / Unit of measure	Corrective Action
Mar. 26/19	145058	Gazer Mooney Lift Station	Sodium result of 26 mg/L at GM223	Wellington-Dufferin-Guelph Public Health (WDGPH), MECP, Spills Action Centre (SAC), and Guelph/Eramosa Township staff were notified. Re-samples taken and results of 24 mg/L were received on March 28, confirming Gazer Mooney treated water is above the aesthetic objective lower limit of 20 mg/L. Resample results were communicated to the WDGPH and the AQWI was closed.

#### c) Deviations from Critical Control Point (CCP) Limits and Response Actions

This section describes any deviation from essential steps or points in the drinking water system at which control can be applied to prevent or eliminate a drinking water hazard or to reduce it to an acceptable level. These essential steps or points in the system are known as critical control points (CCP). The CCPs are used to identify control measures that are in place to address hazards and hazardous events. Critical Control Limits (CCLs) are self-imposed limits and are typically more stringent than Ministry of Environment Conservation and Parks Drinking Water Standards or Municipal Drinking Water licence requirements.

There were no critical control limit deviations over the period of this report.

#### d) The Effectiveness of the Risk Assessment Process

A risk assessment must be conducted for all municipal residential drinking water systems, as part of the operational plans for those systems. These operational plans form the basis upon which third party auditors assess conformance to the Drinking Water Quality Management Standard. This section confirms the occurrence of reviews and re-assessments of the risk assessment process to determine the effectiveness of the process in identifying and appropriately assessing the risk of hazardous events and hazards, and in identifying the appropriate control measures, critical control points (CCPs) and related critical control limits (CCLs).

The annual risk assessment review was conducted by on June 13, 2019. The updated risk assessment outcomes were provided at a Management Review Meeting on November 7, 2019. The results of the Risk Assessment are not made available to the public but are made available to Drinking Water System Owners (Council).

Emergency and Standard Operating Procedures (SOPs) were considered during the 2019 risk review process. Staff considered the operational procedure relationship to the associated risk and the applicability to emergency or nonemergency processes.

This year's risk review outcomes were unchanged however multiple SOPs previously living within the Emergency Plan have moved to the Standard Procedures Binder. Additionally, some SOPs considered to have a similar relationship are merged to eliminate repetitiveness.

#### e) Internal and Third-Party Audit Results

This section describes any of the audit outcomes identified to date that require follow-up actions.

Internal auditing and third-party auditing are performed to fulfill the mandatory requirements of the Drinking Water Quality Management Standard (DWQMS). The internal audit is completed using trained auditors. The purpose of audits is to evaluate the level of conformance to the DWQMS. Audits identify both conformance and non-conformance with the Standard as well as opportunities for improvement.

#### 2019 Internal Audit

The 2019 internal audit was conducted on June 26 and 27<sup>th</sup> for the review period August 2019 and June 25, 2019.

The internal audit performed within the Guelph/Eramosa Water/Wastewater Department demonstrated that top management and staff are committed to ongoing maintenance and continual improvement of the Quality Management System. While opportunities for improvement were cited during the audit, they do not undermine the positive programs and attitudes already in place at the Guelph/Eramosa Township.

No nonconformities were identified during the 2019 internal audit. Various opportunities for improvement (OFI) noted during the internal audit are discussed at the internal audit closing meeting and are tracked as "action items" to be addressed by the Guelph/Eramosa Water/Wastewater

Department throughout the year and are reviewed during Management Review. Action items, if possible, are closed or are pending closure by the next scheduled internal audit.

Various opportunities for improvement (OFI) noted in 2019 are: review of procedures by operational staff, improved documentation of field notes within applicable work orders and providing updated communication on the relevant aspects of the Quality Management System to non-essential services.

#### 2019 External Audit

Third party audit off-site system audit was performed on November 1st, 2019 by NSF International Inc. Accreditation to the Drinking Water Quality Management Standard Version 2.0 was maintained.

The audit results are summarized as follows; zero major non-conformities, one minor non-conformity and three opportunities for improvement.

The corrective action finding was related to Measurement and Recording Equipment Calibration & Maintenance (QMS 17). An instance was identified where a new set of calibration standards were not verified as being used. Appropriate corrective action was implemented and approved by the auditor. The corrective action will be verified for effectiveness by the auditor at the next audit in the fall of 2020.

Noted opportunities for improvement by the auditor were related to improving the following processes: Measurement and Recording Equipment, Calibration and Maintenance (QMS 17); Risk Assessment Outcomes (QMS 7&8) Communication (QMS 12) Continual Improvement (QMS 21). These opportunities for improvement will be followed-up on by the auditor at the next off-site audit in Fall of 2020.

#### f) Results of Emergency Response Testing

Emergency Response testing, training and review of potential emergencies are conducted regularly as part of the Drinking Water Quality Management System to ensure that Water Department and related staff maintains a reasonable readiness to deal with emergencies and abnormal events.

An emergency exercise was conducted on October 24, 2019 at a training workshop with other Wellington Municipalities. The Objective was to create an opportunity for individuals to share response plans and procedures threatening the municipal water and wastewater systems and to learn about others response procedures in order to foster county wide information sharing.

Recommendations and lessons learned were discussed and documented to improve applicable procedures.

#### g) Operational Performance and Statistics

This section describes the various pieces of information that are used to gauge the performance of the Drinking Water System, including reasoning for changes or observations.

A 100 % rating for microbiological quality indicates that the treatment process effectively removed pathogens at all times. Chemical water quality test results indicate that all water quality meet with the provincial and federal standards for safe drinking water with the exception of Sodium levels which remain outside of the provincial standard.

#### Assessment of Flow Rates and Quantities of Water Supplied

The following five (5) tables list the quantities and flow rates of the water supplied during the reporting period covered by this report (Jan. 01 to Dec. 31, 2019) including monthly average and maximum daily flows and a comparison to the rated capacity and flow rates specified in the system approval.

Table 3: Summary	of Raw Water	r Flows – Rockwoo	d Well # 1 S	Station St. (	TW# 1-67)
------------------	--------------	-------------------	--------------	---------------	-----------

Station St. Well TW# 1- 67		(Rated Capad	city 1,964 m³/day	(Rated Daily Peak 1,360 L/min)			
	Avg. Daily	% Of	MAX Daily	% Of	Peak Flow	% Of	
MONTH	Volume	Approved	Volume	Approved	Rate	Approved	
	m <sup>3</sup>	Volume	m³/day	Volume	L/min	Flow Rate	
JANUARY	242.23	12%	1077.54	55%	1211.54	89%	
FEBRUARY	277.91	14%	815.61	42%	1214.84	89%	
MARCH	277.92	14%	802.22	41%	1208.97	89%	
APRIL	229.91	12%	711.52	36%	1215.20	89%	
MAY	279.98	14%	687.20	35%	1219.23	89%	
JUNE	393.28	20%	1116.96	57%	1245.60	91%	
JULY	312.49	16%	828.62	42%	1308.42	96%	
AUGUST	319.04	16%	871.61	44%	1207.33	89%	
SEPTEMBER	294.38	15%	924.63	47%	1204.58	88%	
OCTOBER	243.67	12%	922.37	47%	1202.93	88%	
NOVEMBER	322.49	16%	912.87	46%	1207.14	89%	
DECEMBER	261.46	13%	767.77	39%	1208.79	89%	

Page 7 of 27

Table 4: Summary of	of Raw Water Flows	s – Rockwood Well # 2	Station St. (TW# 1-76)
---------------------	--------------------	-----------------------	------------------------

Station St. Well TW# 1-76		(Rated Capacity 1,964 m <sup>3</sup> /day) (Rated Daily Peak 1,360 L/n				(1,360 L/min)
	Avg. Daily	% Of	MAX Daily	% Of	Peak Flow	% Of
MONTH	Volume	Approved	Volume	Approved	Rate L/min	Approved
	m³	Volume	m <sup>3/</sup> day	Volume		Flow Rate
JANUARY	277.85	14%	937.53	48%	1319.96	97%
FEBRUARY	215.64	11%	673.37	34%	1331.68	98%
MARCH	259.14	13%	704.31	36%	1311.36	96%
APRIL	261.37	13%	833.99	42%	1317.03	97%
MAY	339.36	17%	1105.65	56%	1318.68	97%
JUNE	268.04	14%	761.00	39%	1312.82	96%
JULY	401.11	20%	1178.60	60%	1314.65	96%
AUGUST	416.41	21%	1083.54	55%	1302.38	95%
SEPTEMBER	340.09	17%	778.59	40%	1309.89	96%
OCTOBER	301.60	15%	1025.66	52%	1299.82	95%
NOVEMBER	266.30	14%	990.49	50%	1318.13	97%
DECEMBER	226.75	12%	638.81	33%	1318.50	97%

Bernardi Well # 3		(Rated Capacity 1,310 m <sup>3</sup> /day) (Rated			ed Daily Pea	d Daily Peak 1100 L/min)	
MONTH	Avg. Daily Volume <b>m</b> ³	% Of Approved Volume	MAX Daily Volume <b>m<sup>3/</sup>da</b> y	% Of Approved Volume	Peak Flow Rate L/min	% Of Approved Flow Rate	
JANUARY	354.82	27%	948.63	72%	892.71	81%	
FEBRUARY	338.07	26%	825.75	63%	890.06	81%	
MARCH	276.72	21%	841.63	64%	894.36	81%	
APRIL	354.39	27%	766.49	59%	900.31	82%	
MAY	303.10	23%	1101.41	84%	905.25	82%	
JUNE	274.11	21%	1077.78	82%	911.84	83%	
JULY	374.38	29%	1099.48	84%	817.55	74%	
AUGUST	361.05	28%	1053.78	80%	818.46	74%	
SEPTEMBER	301.03	23%	756.24	58%	828.26	75%	
OCTOBER	336.42	26%	1058.47	81%	831.92	76%	
NOVEMBER	309.35	24%	814.26	62%	840.80	76%	
DECEMBER	449.28	34%	1085.57	83%	889.80	81%	

### Table 5: Summary of Raw Water Flows – Rockwood Well # 3 Bernardi

Cross Creek W	ell # 3	(Rated Ca	pacity 812 n	2 m <sup>3</sup> /day) (Rated Daily Peak 725 L/min			
MONTH	Avg. Daily Volume <b>m<sup>3</sup></b>	% Of Approved Volume	MAX Daily Volume <b>m<sup>3/</sup>da</b> y	% Of Approved Volume	Peak Flow Rate L/min	% Of Approved Flow Rate	
JANUARY	102.76	13%	205.00	25%	701.63	97%	
FEBRUARY	86.80	11%	123.00	15%	699.23	96%	
MARCH	90.85	11%	131.00	16%	701.11	97%	
APRIL	96.36	12%	222.00	27%	715.25	99%	
MAY	168.65	21%	392.72	48%	703.34	97%	
JUNE	149.21	18%	262.00	32%	710.27	98%	
JULY	141.50	17%	318.00	39%	714.80	99%	
AUGUST	158.84	20%	312.00	38%	693.62	96%	
SEPTEMBER	151.39	19%	272.00	33%	720.12	99%	
OCTOBER	96.95	12%	328.00	40%	692.67	96%	
NOVEMBER	136.57	17%	314.00	39%	601.60	83%	
DECEMBER	62.93	8%	231.00	28%	603.09	83%	

Table 7: Summar	y of Raw Water Flows	- Hamilton Drive	Well # 2 Huntington
-----------------	----------------------	------------------	---------------------

Huntington We	ell # 2	(Rated Ca	pacity 916 m	<sup>13</sup> /day) (F	Rated Daily Peak 636L/min)		
	Avg. Daily	% Of	MAX Daily	% Of	Peak Flow	% Of	
MONTH	Volume	Approved	Volume	Approved	Rate L/min	Approved	
	m <sup>3</sup>	Volume	m <sup>3/</sup> day	Volume		Flow Rate	
JANUARY	110.85	12%	225.00	25%	613.82	97%	
FEBRUARY	109.56	12%	175.75	19%	607.38	95%	
MARCH	107.18	12%	226.78	25%	610.98	96%	
APRIL	137.01	15%	336.00	37%	609.88	96%	
MAY	163.23	18%	294.00	32%	614.95	97%	
JUNE	172.30	19%	282.00	31%	610.73	96%	
JULY	149.13	16%	274.00	30%	595.35	94%	
AUGUST	204.29	22%	426.00	47%	599.17	94%	
SEPTEMBER	187.41	20%	332.00	36%	594.22	93%	
OCTOBER	100.11	11%	254.54	28%	599.56	94%	
NOVEMBER	44.48	5%	324.00	35%	601.60	95%	
DECEMBER	79.70	9%	272.00	30%	603.09	95%	

#### i. Water Production vs. Water Consumption

Water Production vs. Water Consumption for 2019 shows an overall percentage loss of 2 % for Rockwood consistent with 2019. Hamilton Drive shows a large loss of 30% up by 22% from 2019. This large increase in water loss for the Hamilton Drive system is suspected to have been a recently repaired service leak. Confirmation is pending following a check of the first billing cycle of 2020 against the volume of treated water produced.

Additional considerations for non-revenue water loss are unauthorized water use, customer meter inaccuracies, distribution and service connection piping leaks.

The soccer field at 120 Rockmosa Park was our highest consumer of water in 2019 at a rate of 21.9 m<sup>3</sup>/day based on a May to October (157 days) operational season and a total consumption of 3,452 m<sup>3</sup>. Grand River Conservation Area was the second highest consumer of water at 14.04 m<sup>3</sup>/day based on their April to October (214 days) operational season and a total consumption of 3005 m<sup>3</sup>.

#### ii. Other Operational Performance Data

The following table provides a brief description of expenses incurred within Rockwood and Hamilton Drive Drinking Water Systems

Major Maintenance Activity / Expenditure	Location
Supervisory Control and Data Acquisition (SCADA) maintenance & upgrades	RWD & HD
Distribution System Maintenance; watermain valve, hydrants, service connections	RWD & HD
Water meter replacement program	RWD & HD
Water Tower Mixer - prevent freeze up in winter	HD
Generator maintenance & repairs	RWD
Chlorine analyzer replacements	RWD & HD
Facility pump repairs	RWD
Ultra-Violet (UV) system maintenance	RWD
Watermain replacement and extension	RWD & HD

#### Table 8: Rockwood and Hamilton Drive 2019 Maintenance Activity

\* RWD: Rockwood Drinking Water System \* HD: Hamilton Drive Drinking Water System

### h) Raw and Treated Water Quality – Rockwood, Hamilton Drive and Gazer Mooney Drinking Water System

This section describes the water quality monitoring, both regulatory and operational, that has been completed in 2019 (Jan. 01 to Dec. 31).

Under the Safe Drinking Water Act (SDWA), Municipalities are required to monitor both the raw and treated quality of the source water supplied. This monitoring is performed for both regulatory compliance and due diligence and is expected to identify any changes within the treated water as well as in raw source waters.

Both Rockwood and Hamilton Drive Drinking Water Systems use 12 per cent Sodium Hypochlorite (that is NSF 61 certified) for both primary and secondary disinfection at all facility locations with the exception of the Rockwood Station Street location. Here ultraviolet light is also applied as part of multi-barrier primary disinfection. Additionally, NSF 60-certified sodium silicate is used for aesthetic purposes to sequester dissolved iron and manganese.

#### Table 9: Operational testing done under Schedule 7 of O. Reg.170/03 Rockwood

Location	Parameter	*ODWQS Criteria *MDWL Criteria	Number of Grab Samples	Range of Results
Station St Pumphouse Well 1		4.0	50	0.07 – 0.44 NTUs
Station St Pumphouse Well 2	Turbidity	1.0	50	0.07 – 0.40 NTUs
Bernardi Pumphouse Well 3	Turblatty	n/a	47	0.08 – 0.47 NTUs
Station St Pumphouse	Free		8760	0.14-2.45 mg/L
Bernardi Pumphouse	Chlorine	0.05 – 4.0	8760	0.58-2.62 mg/L
Rockwood Distribution Residual			416	0.23-1.63 mg/L

\* MDWL= Municipal Drinking Water Licence requirement

#### Table 10: Operational testing done under Schedule 7 of O. Reg. 170/03 Hamilton Drive

Location	Parameter	ODWQS Criteria	Number of Grab Samples	Range of Results
Huntington Pumphouse Well 2			47	0.60-3.70 mg/L
Cross Creek Pumphouse Well 3	Turbidity	n/a	46	0.09-0.47 NTU's
Huntington Pumphouse	Free		8760	0.60-3.70 mg/L
Cross Creek Pumphouse	Chlorine	0.05 – 4.0	8760	0.59-2.42 mg/L
Hamilton Drive Distribution	Residual		362	0.51-1.82 mg/L

\* **NTUs =** Nephelometric **Turbidity** Units

\*ODWQS=Ontario Municipal Drinking Water Quality Standards

### Table 11: O. Reg. 170/03 Schedule 10 - Rockwood / Hamilton Drive Microbiological Testing

					(Jan. 01	to Dec. 31, 2019)	
Drinking Water System	Parameter	# of Samples	E. coli (min –max)	Total Coliform (min – max)	# of HPC Samples	HPC (min – max)	
			Units = CFU/mL				
	Raw	159	0-0	0-0	N/A	N/A	
Rockwood	Treated	106	0-0	0-0	106	0-3	
	Distribution	219	0-0	0-0	219	0-12	
Hamilton Drive	Raw	106	0-0	0-0	N/A	N/A	
	Treated	106	0-0	0-0	106	0-1	
	Distribution	168	0-0	0-0	168	0-31	

HPC = Heterotrophic plate count

#### Table 12: O. Reg. 170/03 Schedule 13-2 13-4 Chemical testing results – Rockwood Well Supply

Rockwood Well Supply –Station Street and Bernardi Pumphouse(s) Organic/Inorganic parameters for reporting period January 01 to December 31, 2019.

LEGEND			Project Name	ROCKWOOD WELL SUPPLY	
Bold & Red = Exceedance			Sample location	STATION ST. PUMPHOUSE	BERNARDI PUMPHOUSE
*DL = Laboratory Detection Limit			Sample Date	15-Ja	an-19
* MAC = Maximum Acceptable Concentration Reg 170 & Reg 169 DW - MAC	on as per			TREATED	) WATER
Parameter Name	*MAC	Units	*DL	Result	Result
Antimony (Sb)	6	ug/L	0.5	<0.50	<0.50
Arsenic (As)	10	ug/L	1	<1.0	<1.0
Barium (Ba)	1000	ug/L	2	90	46
Boron (B)	5000	ug/L	10	26	12
Cadmium (Cd)	5	ug/L	0.1	<0.10	<0.10
Chromium (Cr)	50	ug/L	5	<5.0	<5.0
Lead (Pb)	10	ug/L	0.5	<0.50	<0.50
Selenium (Se)	50	ug/L	2	<2.0	<2.0
Sodium (Na)	20000	ug/L	100	140000	17000
Uranium (U)	20	ug/L	0.1	0.99	0.37
Mercury (Hg)	0.001	mg/L	0.0001	<0.0001	<0.0001
Diquat	70	ug/L	7	<7.0	<7.0
Paraquat	10	ug/L	1	<1.0	<1.0
Glyphosate	280	ug/L	10	<10	<10
Diuron	150	ug/L	10	<10	<10
Guthion (Azinphos-methyl)	20	ug/L	2	<2.0	<2.0
2,3,4,6-Tetrachlorophenol	100	ug/L	0.5	<0.50	<0.50

Page 14 of 27

LEGEND		Project Name	ROCKWOOD WELL SUPPLY		
Bold & Red = Exceedance			Sample location	STATION ST. PUMPHOUSE	BERNARDI PUMPHOUSE
*DL = Laboratory Detection Limit			Sample Date	15-Ja	an-19
* MAC = Maximum Acceptable Concentration	on as per			TREATED	) WATER
Reg 170 & Reg 169 DW - MAC	*// ^ C	Unite	*0/	Pocult	Pocult
	- MAC			result	result
	5	ug/L	0.5	<0.50	<0.50
2,4-D	000	ug/L	0.25	<1.0	<1.0
2,4-Dichlorophenoi	900	ug/L	0.25	<0.25	<0.25
Atrozino	5	ug/L	0.5	<0.50	<0.50
Allazine		ug/L	0.5	<0.50	<0.50
Des-ethyl atrazine	E	ug/L	0.5	<0.50	<0.50
Atrazine + Desetnyi-atrazine	5	ug/L		<1.0	<1.0
Bromoxynii	5	ug/L	0.5	<0.50	<0.50
Carbary	90	ug/L	5	<5.0	<5.0
	90	ug/L	5	<5.0	<5.0
Chlorpyritos (Dursban)	90	ug/L	1	<1.0	<1.0
Diazinon	20	ug/L	1	<1.0	<1.0
Dicamba	120	ug/L	1	<1.0	<1.0
Diclotop-methyl	9	ug/L	0.9	<0.90	<0.90
Dimethoate	20	ug/L	2.5	<2.5	<2.5
Malathion	190	ug/L	5	<5.0	<5.0
МСРА	100	ug/L	10	<10	<10
Metolachlor	50	ug/L	0.5	<0.50	<0.50
Metribuzin (Sencor)	80	ug/L	5	<5.0	<5.0
Pentachlorophenol	60	ug/L	0.5	<0.50	<0.50
Phorate	2	ug/L	0.5	<0.50	<0.50
Picloram	190	ug/L	5	<5.0	<5.0
Prometryne	1	ug/L	0.25	<0.25	<0.25
Simazine	10	ug/L	1	<1.0	<1.0
Terbufos	1	ug/L	0.5	<0.50	<0.50
Triallate	230	ug/L	1	<1.0	<1.0
Trifluralin	45	ug/L	1	<1.0	<1.0
Benzo(a)pyrene	0.01	ug/L	0.009	<0.0090	<0.0090
1,1-Dichloroethylene	14	ug/L	0.1	<0.10	<0.10
1,2-Dichlorobenzene	200	ug/L	0.2	<0.20	<0.20
1,2-Dichloroethane	5	ug/L	0.2	<0.20	<0.20
1,4-Dichlorobenzene	5	ug/L	0.2	<0.20	<0.20
Benzene	1	ug/L	0.1	<0.10	<0.10
Bromodichloromethane		ug/L	0.1	0.2	0.78
Bromoform		ug/L	0.2	<0.20	0.3
Carbon Tetrachloride	2	ug/L	0.1	<0.10	<0.10

Page 15 of 27

LEGEND			Project Name	ROCKWOOD	VELL SUPPLY
Bold & Red = Exceedance			Sample location	STATION ST. PUMPHOUSE	BERNARDI PUMPHOUSE
*DL = Laboratory Detection Limit			Sample Date	15-Ja	an-19
* MAC = Maximum Acceptable Concentration as per Reg 170 & Reg 169 DW - MAC				TREATED	) WATER
Parameter Name	*MAC	Units	*DL	Result	Result
Chlorobenzene	80	ug/L	0.1	<0.10	<0.10
Chloroform		ug/L	0.1	0.3	0.53
Dibromochloromethane		ug/L	0.2	0.3	0.96
Methylene Chloride(Dichloromethane)	50	ug/L	0.5	<0.50	<0.50
Ethylbenzene	140	ug/L	0.1	<0.10	<0.10
Tetrachloroethylene	10	ug/L	0.1	<0.10	<0.10
Toluene	60	ug/L	0.2	<0.20	<0.20
Trichloroethylene	5	ug/L	0.1	<0.10	<0.10
Vinyl Chloride	1	ug/L	0.2	<0.20	<0.20
Total Xylenes	90	ug/L	0.1	<0.10	<0.10
Total Trihalomethanes		ug/L	0.2	0.79	2.56

# Table 13: O. Reg. 170/03 Schedule 13-2 13-4 Chemical testing results – Hamilton Drive Well Supply

Hamilton Drive Well Supply –Huntington and Cross Creek Pumphouse(s) Organic/Inorganic parameters for reporting period January 01 to December 31, 2019.

LEGEND			Project Name	Hamilton Drive Well Supply	
Bold & Red = Exceedance			Sample location	Huntington Pumphouse	Cross Creek Pumphouse
*DL = Laboratory Dectection Limit			Sample Date	15-Ja	an-19
* MAC = Maximum Acceptable Concentration as per Reg 170 & Reg 169 DW - MAC				TREATED WATER	
Parameter Name	*MAC	Units	*DL	Result	Result
Antimony (Sb)	6	ug/L	0.5	<0.50	<0.50
Arsenic (As)	10	ug/L	1	<1.0	<1.0
Barium (Ba)	1000	ug/L	2	45	40
Boron (B)	5000	ug/L	10	37	30
Cadmium (Cd)	5	ug/L	0.1	<0.10	<0.10
Chromium (Cr)	50	ug/L	5	<5.0	<5.0
Lead (Pb)	10	ug/L	0.5	<0.50	1.6
Selenium (Se)	50	ug/L	2	<2.0	<2.0
Sodium (Na)	20000	ug/L	100	28000	9700
Uranium (U)	20	ug/L	0.1	<0.10	<0.10
Mercury (Hg)	0.001	mg/L	0.0001	<0.0001	<0.0001

LEGEND			Project Name	Hamilton Driv	e Well Supply
Bold & Red = Exceedance			Sample location	Huntington Pumphouse	Cross Creek Pumphouse
*DL = Laboratory Dectection Limit			Sample Date	15-Ja	an-19
* MAC = Maximum Acceptable Concentration	n as per			TREATE	D WATER
Parameter Name	*MAC	Units	*DL	Result	Result
Diquat	70	ug/L	7	<7.0	<7.0
Paraquat	10	ug/L	1	<1.0	<1.0
Glyphosate	280	ug/L	10	<10	<10
Diuron	150	ug/L	10	<10	<10
Guthion (Azinphos-methyl)	20	ug/L	2	<2.0	<2.0
2,3,4,6-Tetrachlorophenol	100	ug/L	0.5	<0.50	<0.50
2,4,6-Trichlorophenol	5	ug/L	0.5	<0.50	<0.50
2,4-D	100	ug/L	1	<1.0	<1.0
2,4-Dichlorophenol	900	ug/L	0.25	<0.25	<0.25
Alachlor	5	ug/L	0.5	<0.50	<0.50
Atrazine		ug/L	0.5	<0.50	<0.50
Des-ethyl atrazine		ug/L	0.5	<0.50	<0.50
Atrazine + Desethyl-atrazine	5	ug/L	1	<1.0	<1.0
Bromoxynil	5	ug/L	0.5	<0.50	<0.50
Carbaryl	90	ug/L	5	<5.0	<5.0
Carbofuran	90	ug/L	5	<5.0	<5.0
Chlorpyrifos (Dursban)	90	ug/L	1	<1.0	<1.0
Diazinon	20	ug/L	1	<1.0	<1.0
Dicamba	120	ug/L	1	<1.0	<1.0
Diclofop-methyl	9	ug/L	0.9	<0.90	<0.90
Dimethoate	20	ug/L	2.5	<2.5	<2.5
Malathion	190	ug/L	5	<5.0	<5.0
MCPA	100	ug/L	10	<10	<10
Metolachlor	50	ug/L	0.5	<0.50	<0.50
Metribuzin (Sencor)	80	ug/L	5	<5.0	<5.0
Pentachlorophenol	60	ug/L	0.5	<0.50	<0.50
Phorate	2	ug/L	0.5	<0.50	<0.50
Picloram	190	ug/L	5	<5.0	<5.0
Prometryne	1	ug/L	0.25	<0.25	<0.25
Simazine	10	ug/L	1	<1.0	<1.0
Terbufos	1	ug/L	0.5	<0.50	<0.50
Triallate	230	ug/L	1	<1.0	<1.0
Trifluralin	45	ug/L	1	<1.0	<1.0
Benzo(a)pyrene	0.01	ug/L	0.009	<0.0090	<0.0090
1,1-Dichloroethylene	14	ug/L	0.1	<0.10	<0.10
1,2-Dichlorobenzene	200	ug/L	0.2	<0.20	<0.20

Page 17 of 27

LEGEND			Project Name	Hamilton Driv	e Well Supply
Bold & Red = Exceedance			Sample location	Huntington Pumphouse	Cross Creek Pumphouse
*DL = Laboratory Dectection Limit			Sample Date	15-Ja	an-19
* MAC = Maximum Acceptable Concentration Reg 170 & Reg 169 DW - MAC	n as per			TREATE	O WATER
Parameter Name	*MAC	Units	*DL	Result	Result
1,2-Dichloroethane	5	ug/L	0.2	<0.20	<0.20
1,4-Dichlorobenzene	5	ug/L	0.2	<0.20	<0.20
Benzene	1	ug/L	0.1	<0.10	<0.10
Bromodichloromethane		ug/L	0.1	0.64	0.75
Bromoform		ug/L	0.2	0.75	0.67
Carbon Tetrachloride	2	ug/L	0.1	<0.10	<0.10
Chlorobenzene	80	ug/L	0.1	<0.10	<0.10
Chloroform		ug/L	0.1	0.28	0.27
Dibromochloromethane		ug/L	0.2	1.2	1.27
Methylene Chloride(Dichloromethane)	50	ug/L	0.5	<0.50	<0.50
Ethylbenzene	140	ug/L	0.1	<0.10	<0.10
Tetrachloroethylene	10	ug/L	0.1	<0.10	<0.10
Toluene	60	ug/L	0.2	<0.20	<0.20
Trichloroethylene	5	ug/L	0.1	<0.10	<0.10
Vinyl Chloride	1	ug/L	0.2	<0.20	<0.20
Total Xylenes	90	ug/L	0.1	<0.10	<0.10
Total Trihalomethanes		ug/L	0.2	2.86	2.96

Table 14 summarizes treated and distribution samples taken at the Rockwood and Hamilton Drive Drinking Water Systems for the period of Jan. 01 to Dec. 31, 2019.

#### Table 14: O. Reg. 170/03 Schedule 13-6, 13-7 Rockwood and Hamilton Drive quarterly results

(Based on 4 sample results)

Location Type	Test Parameter	MAC mg/L	Rockwood mg/L	Hamilton Drive mg/L	
Distribution	Distribution Trihalomethanes			0.014	
(expressed as running average)	Haloacetic Acids	0.08	0.005	0.005	
	Nitrate (NO3)		<0.010 - 0.010	<0.10 - 0.10	
Treated	Nitrite (NO2)	10.0	<0.010 - <0.010	<0.010 - <0.010	
	NO3 +NO2 (as nitrogen)		<0.10 - <0.10	<0.10 - <0.10	

MAC: Maximum Acceptable Concentration

Summary results for schedule 15.1 of Ontario Regulation 170/03.

Rockwood and Hamilton Drive Drinking Water Systems are required to sample from the distribution systems as follows:

- Sample for pH and alkalinity every "winter" and "summer" period each year.
- Sample for lead once every three years, both "winter" and "summer" periods.

2019 is a "no lead" sampling period, therefore pH and alkalinity is the only testing required for the period of Jan. 1 to Dec. 31, 2019

Table 15: O. Reg. 170/03 Schedule 15.1 Rockwood/Hamilton Testing Summary 2019

Location	Location Type	Number of Samples	Lead Range (mg/L)	pH Range	Alkalinity Range (mg/L)	
Rockwood	Distribution	6	N/A	7.32 – 7.53	250 - 320	
Hamilton Drive	Distribution	4	N/A	7.72 – 7.80	210 - 220	

#### Treated Water Quality Review- Gazer Mooney Subdivision Distribution System

This section describes the regulatory water quality monitoring that has been collected in the Gazer Mooney Subdivision Distribution System in 2019 (Jan. 01 to Dec. 31, 2019). For regulatory sampling schedules that do not occur in 2019 related to the Gazer Mooney System, the most recent historical data is listed.

The following section summarizes daily Distribution free chlorine residual test results required by O. Reg. 170/03 for the period of Jan. 01 to Dec. 31, 2019 are summarized in table 16. There was no instance of an adverse result in 2019 between Jan. 01 and Dec. 31:

# Table 16: O. Reg. 170/03 Schedule 7-2, Gazer Mooney - Distribution Manual Free Chlorine Residual Summary

Parameter	Number of Grab Samples	Range of Results (min # - max #)		
Free Chlorine Residual	105	0.49 - 1.07 mg/L		

Table 17 summarizes bacteriological sampling and test results required by O. Reg. 170/03 Schedule 10 for the period of Jan. 01 to Dec. 31, 2019. There was no instance of an exceedance for a Regulatory microbiological parameter in 2019 between Jan. 01 and Dec. 31:

#### Table 17: O. Reg. 170/03 Schedule 10-2, Gazer Mooney Microbiological Testing Summary

Drinking Water	Parameter	# of Samples	E. coli (min –max)	Total Coliform (min – max)	# of HPC Samples	HPC (min – max)		
System			Units = Cfu/100 mL					
Gazer Mooney Subdivision	Distribution only	52	0-0	0-0	52	0-3		

-		-			
Test Parameter	Units	MAC	Range of Results (based on 4 sample results) (min # - max #)		
expressed as annual running average					
Trihalomethanes	mg/L	0.100	0.013 - 0.020		
Haloacetic Acids	mg/L	0.08	<0.005 - <0.005		

#### Table 18: O. Reg. 170/03 Schedule 13-7, Gazer Mooney - Quarterly Sampling Results Summary

MAC: Maximum acceptable concentration

In 2019, Gazer Mooney Subdivision Distribution System was sampled and analyzed for the Schedule 13-8 and 13-9 Fluoride parameter as per O. Reg. 170/03. In 2019, Fluoride (naturally present and not added as part of the treatment process) was detected; the analytical result was under the maximum allowable concentration (MAC).

Table 19:	O. Reg.	170/03 Schedule	13.8 and	13-9 Gazer	Mooney "Fiv	ve Year"	Sampling	Results 2019
	0.1.09.		ioio ana	IC C CULCI	mooney in	o i cui	Gamping	

Parameter	Aesthetic objective (AO)Maximum acceptable concentration (MAC)		Total samples	Min (mg/L)	Max (mg/L)
Sodium	200	20	2	24	26
Fluoride	2.4	1.5	1	0.17	0.17

#### i) Follow up on Action Items from previous management reviews

Management review was held on November 7, 2019 and covers the period between September 2018 to October 15, 2019. Below is a summary of action items discussed.

#### Action Item

- Provide guidance document for the building permit applicant noting the requirements of their contractor as related to "one offs" that do not have services.
- Consideration could be given to adding SCADA maintenance/upgrades as a standing agenda item to the monthly operations meeting so that all operators are aware of changes or pending upgrades by Engineering Contractor.
- Review of Emergency and Standard Operating Procedures
- Clarifying required communications with essential suppliers relating to DWQMS, including the intended scope of 'Information and Acknowledgement form'.
- Clarifying protocols for receiving and responding to consumer complaints relating to drinking water quality.

#### Decisions

• More frequent meetings to update the "Action Items" list and keep the responsibilities for pending improvements at the forefront of our minds.

- Implemented meter seals to any newly installed RF water meters to deter water meter tampering
- "Supplier Contractor Statement" creation for providing suppliers & services performing work for the Township a level of quality expectations. The existing "Information Acknowledgement Form" will be revised for use by developers and their contractors only.

#### j) Status of Ongoing and Emerging Water Quality, Supply and Distribution Initiatives

#### **Source Water Protection Plan Reporting**

For reporting purposes, Guelph / Eramosa Township is subject to one Source Protection Plan (based on watershed or Conservation Authority boundaries): Grand River Plan. In 2019, all Source Protection Plans were in effect. Please see Appendix A for the full 2019 Risk Management Official and Municipal Annual Report.

#### k) Expected Future Changes That Could Affect the DWS or the QMS

Milne Well # 4 Pumphouse under construction since early 2019 is expected to be online by spring of 2020 and will be included as part of the Municipal Drinking Water Licencing renewal process.

**Licensing Renewal Process** – The renewal application for all of the Guelph/Eramosa Drinking Water Systems Municipal Drinking Water Licences are scheduled for resubmission 90 days before the date of licence expiry - on July 25, 2020. In preparation for renewal the following is required.

- the Council Resolution related to the approval of the updated Financial Plan
- a copy of the e-mail confirming submission of the Financial Plan to Ministry of Municipal Affairs and Housing (MMAH)
- a copy of the updated Operational Plan including all schedules and appendices
- a completed copy of the subject system description form within the Directors Direction schedule C form
- a copy of Guelph/Eramosa's Accreditation Certificate from NSF
- the status of Permits to Take Water application for renewals
- updated Raw Water Assessment and
- updated mapping for Hamilton Drive, Rockwood and Gazer Mooney Distribution System Information

**Please view** 3.0 Legal and other Requirements update from January 1 to December 31, 2019 that could affect the Drinking Water System and/or the Quality Management System.

#### I) Consumer Feedback

Water pressure issues and high consumption complaints are the most frequent complaints of 2019. All were determined to be related to private issues. Other noted complaints were related to the Harris Street watermain replacement/extension or curb stop deficiencies.

#### m) The Resources Needed to Maintain the QMS

Resources required to support the implementation of the continual improvement process under the DWQMS involve the dedication of staff to support the Drinking Water System. Efforts are ongoing to address the needs and priorities within the Drinking Water System by dedicating time and resources for the review and development of required procedures and documents.

#### n) Infrastructure Review

In order to satisfy the current and pending requirements of the Drinking Water Quality Management Standard, the Director of Public Works and Operations Manager conduct an annual review of its water treatment, pumping, storage and watermain infrastructure. Taken into consideration is long term forecasting of major infrastructure renewal. The program is communicated verbally identifying needs on an on-going basis (e.g. maintenance inspections) or periodic (e.g. site-specific risk assessments). Based on the information collected, needs are assessed, prioritized and is communicated to the owner through the annual budget process.

#### o) Operational Plan currency, content and updates

The DWQMS Operational Plan has not gone through any significant revisions during the 2019 calendar year. Revisions and updates made to procedures and supporting documentation have been completed as per schedule or as required in a timely manner and updated. Controlled hard copies were distributed.

#### p) Staff suggestions

- 1 Add the power usage to the SCADA trends screens so operators can monitor more efficiently
- 2 Rotate sampling operator to ensure well roundedness
- 3 Assign asset numbers to municipal fire hydrants to easily keep track of hydrant maintenance and use by contractors and Fire Emergencies or training.

## 3.0 Legal and other Requirements update

Date - 2019	Source of Posting / Reference	Title of Legal & Other Requirement Highlights of posting	Action and Status Update
Jan. 21	MECP Email	<ul> <li>2015 Watermain Disinfection Procedure</li> <li>A reminder that comments on the Environmental Registry</li> <li>The first regulation proposal (<u>ERO #013-1840</u>) is being made under the Safe Drinking Water Act, 2002.</li> <li>A second proposal (<u>ERO #013-1839</u>) outlines proposed amendments to the 2015 Watermain Disinfection Procedure are due by January 24, 2019.</li> </ul>	Summary of proposed changes was sent by email sent to Operations Manager and staff.
Feb. 1	MECP Email	The Ministry released the draft Terms of Reference: Determination of Minimum Treatment for Residential Drinking Water Systems using Subsurface Raw Water Supplies for comments. If adopted, this will replace the 2001 GUDI Terms of Reference document. Comments due by April 3, 2019.	Email sent to Consulting Engineers for discussion.
Mar. 8	Gov't of Canada	Based on the latest science, Health Canada has updated the <u>drinking water guideline</u> to reduce the maximum acceptable concentration of lead from 0.01 mg/L, which was set in 1992, to 0.005 mg/L. The guideline was updated in collaboration with the provinces, territories and other federal departments.	For your information
Mar. 22	Ontario News	Ontario Convening Leaders to Discuss Great Lakes, Water Protection.	For your information
Apr. 25	Ontario News email	The government has released a <u>discussion paper</u> that outlines a more modern environmental assessment process, including <u>immediate</u> , <u>short-term fixes</u> to reduce burden and serve the interest of Ontario families and communities.	For your information

Date - 2019	Source of Posting / Reference	Title of Legal & Other Requirement Highlights of posting	Action and Status Update
Apr. 29	Guelph.ca	The City has announced that Jennifer Rose is the new General Manager of Environmental Services, replacing Peter Busatto who is retiring after 35 years with the City.	For your information
May 2	Ontario News email	Ontario is proposing to introduce changes that will make it safer and easier for more excess soil to be reused locally. This will be achieved through a new excess soil regulation and consequential amendments to O. Reg. 153/04 (Record of Site Condition Regulation) and Regulation 347 (General - Waste Management) under the Environmental Protection Act (EPA). Ontario is also introducing changes O. Reg 153/04 under the EPA to clarify rules and remove unnecessary barriers to redevelopment and revitalization of historically contaminated lands.	For your information
May 10	Health Canada	Health Canada has released the <u>Guidelines for</u> <u>Canadian Drinking Water Quality: Guideline Technical</u> <u>Document – Manganese</u> . The maximum acceptable concentration (MAC) for total manganese in drinking water is 0.12 mg/L (120 µg/L). The aesthetic objective (AO) for total manganese in drinking water is 0.02 mg/L (20 µg/L).	For your information
May 16	MECP	The Ministry of the Environment, Conservation and Parks has recently released an updated version of " <u>Taking Care of Your Drinking Water": A Guide for</u> <u>Members of Municipal Councils</u> ".	Link to website was provided at Council Standard of Care Training. The previously provided link works for updated version.
Aug. 23	TheRecord.com	New drinking water protections in place for Grand River watershed The updated Grand River Source Protection Plan was approved by Environment Minister Jeff Yurek on Aug. 16 and took effect that day.	For your information

Date - 2019	Source of Posting / Reference	Title of Legal & Other Requirement Highlights of posting	Action and Status Update
Sept. 20	ERO	The Ministry of Natural Resources and Forestry is proposing changes to the Aggregate Resources Act, which would strengthen protection of water resources by creating a more robust application process for existing operators that want to expand to extract aggregate within the water table, allowing for increased public engagement on applications that may impact water resources. This would allow municipalities and others to officially object to an application and provide the opportunity to have their concerns heard by the Local Planning Appeal Tribunal.	For your information
Oct. 3	Wellington Advertiser	Puslinch Township is considering options to provide water and wastewater services to residents in <u>Aberfoyle.</u> One of the options is to connect to the Guelph Water System.	For your information
Oct. 24	Orangeville Today	Orangeville to explore water softener rebate to cut salt discharge into the Credit River.	For your information
Oct. 31	Ontario News email	Ontario taking action to protect the environment and hold polluters accountable Environmental violations where administrative monetary penalties may be used under the new proposal include illegal sewage discharges into waterways, selling pesticides without a permit, failing to have a certified operator when operating a drinking water system, or violating terms of a permit to take water.	For your information
Oct. 31	Guelph.ca	Notice of study commencement: City of Guelph Municipal Class Environmental Assessment for the Water Supply Master Plan Update. The City of Guelph is updating the <u>2014 Water Supply</u> <u>Master Plan</u> (WSMP) to review our municipal water supply sources and identify priorities, including sustainable water supply options from now until 2041.	For your information

Date - 2019	Source of Posting / Reference	Title of Legal & Other Requirement Highlights of posting	Action and Status Update
Nov. 14	Canadian Council of Ministers of the Environ. email	Draft <u>Canadian Groundwater Quality Guidelines for the</u> <u>Protection of Environmental and Human Health</u> for 101 contaminants of concern are available for public review and comment until January 10, 2020.	For your information
Dec. 4	ERO	Excess Soil Management Regulatory Proposal Ontario has finalized and is implementing new regulatory changes that will make it safer and easier for more excess soil to be reused locally and will reduce barriers to revitalize historically contaminated lands.	For your information
Dec. 9	ERO	Amendment to the Record of Site Condition (Brownfields) Regulation related to the Requirement to Sample Ground Water Ontario is proposing changes to O. Reg. 153/04 that would provide flexibility for a qualified person (a licensed professional engineer or geoscientist) to exercise professional judgement regarding the need for ground water testing where there is no soil and under key conditions.	For your information
Dec. 19	ERO	Final Decision: <u>Ministry is holding polluters</u> <u>accountable by expanding the use of administrative</u> <u>monetary penalties for environmental contraventions.</u>	For your information
Dec. 20	MECP Email	Today, the Ministry of the Environment, Conservation and Parks released the <u>Minister's Annual Report on</u> <u>Drinking Water 2019</u> and the <u>2018-2019 Chief</u> <u>Drinking Water Inspector Annual Report</u> .	For your information
Dec. 20	ERO	Amendments to the Wells Regulation to come in effect January 1, 2020.	For your information



## 4.0 Appendix A Source Water Protection



March 16, 2020

#### Subject: Guelph / Eramosa Township 2019 Risk Management Official and Municipal Annual Reports

For reporting purposes, Guelph / Eramosa Township is subject to one Source Protection Plan (based on watershed or Conservation Authority boundaries): Grand River Plan. In 2019, all Source Protection Plans were in effect.

Under Section 81 of the Clean Water Act and Section 65 of O. Reg. 287/07, an annual report must be prepared by a Risk Management Official and submitted to the appropriate Source Protection Authority (Conservation Authority) by February 1<sup>st</sup> of each year. Under Section 45 of the *Clean Water Act*, a public body, including a municipality, must comply with monitoring and reporting policies designated by a Source Protection Plan. The Guelph / Eramosa Township 2019 Risk Management Official and Municipal Annual Reports were prepared and submitted electronically to the Grand River Source Protection Authority by February 1, 2020. This submission was completed by Wellington Source Water Protection staff (Risk Management staff) on behalf of the Township.

#### **Summary of Key Aspects**

The Wellington County municipalities continue to implement source protection under the Wellington Source Water Protection partnership, <u>www.wellingtonwater.ca</u> In 2019, progress continued in the implementation of source protection in the municipality.

A summary of key aspects of the Risk Management Official Report and Municipal Report are provided below.

In 2019, there were 8 development review notices issued per Section 59 of the Clean Water Act within the municipality. Additionally, Risk Management staff comments were provided on an additional 35 applications that did not require development review notices, for a total of 43 development applications (notices and comments) reviewed in the municipality. There were 37 Section 59 notices issued County wide and Risk Management staff comments on 207 additional development applications, County wide, for a total of 244 development applications (notices and comments) reviewed County wide in 2019. This represents an decrease in the total number of development applications (notices and comments) reviewed County wide from 2018 (351), however, it is in line with previous years: 2016 (137) and 2017 (269). Part of the decrease in County wide notices resulted in changes to the ABMV Source Protection Plan that allows screening out of certain residential building and planning applications in the Town of Minto.



For the municipality, 2019 is consistent with the previous year 2018 in the number of development notices and comments issued (16 notices and 11 comments in 2016, 25 notices and 25 comments in 2017, 8 notices and 43 comments in 2018). In addition to the notices and comments provided, other applications were screened out by building or planning staff following Risk Management Official Written Direction provided by Wellington Source Water Protection.

In 2019, the source protection staffing complement, County wide, dropped from 2.3 full time equivalents to 2.0 full time equivalents with administrative support provided by the Township of Centre Wellington. All municipalities have, at a minimum, two staff members appointed as Risk Management Officials and Inspectors. These staff are well supported by the internal Wellington Source Protection Working Group which is comprised of other departmental staff from all eight Wellington municipalities including building officials, planners, water compliance staff, public works staff and Chief Administrative Officers. Also in 2019, two co-op students assisted source protection staff with a variety of tasks in the summer and fall.

Analysis continued on the threat verification data collected in previous years on residential, agricultural, industrial, commercial and institutional activities identified as potential significant drinking water threats in the approved Assessment Reports. Staff complete a variety of tasks to remove or confirm and then mitigate activities identified as potential significant drinking water threats in the approved Assessment Reports. These threat activities are existing and the analysis can involve desk top interpretation of air photos or GIS data, phone calls, review of municipal records, windshield surveys, site inspections by Risk Management staff and if confirmed, then mitigation through septic inspection, prohibition and / or negotiation of risk management plans. As a result of this analysis, staff currently estimate approximately 38% of threat activities in the municipality still require action to either remove or confirm / mitigate the threat activities while 62% have been either removed or confirmed and mitigated.

To support this threats analysis and to determine compliance, 27 inspections were conducted in 5 inspections were conducted for compliance purposes (prohibition) the Township in 2019. with no contraventions found. There were 22 inspections conducted for threat verification or risk management plan purposes in the Township in 2019. County wide, 75 inspections were conducted in 2019 with 65% of inspections (49) conducted for threat activity verification or risk management plan purposes and 35% (26) of inspections were prohibition compliance To date, the focus for threat verification analysis and inspections has been inspections. industrial, commercial and institutional threat activities, residential septic systems, fuel oil use or agricultural activities within 100 metres of municipal wells. In 2020 and beyond, it is anticipated that threat verification activities will include more agricultural activities. The remaining activities in the municipality, requiring threat verification, are a mixture of agricultural, industrial, commercial, institutional and residential activities.



No Risk Management Plans were agreed to in 2019 in the Township, however, and 22 are in the process of negotiation for the municipality. Cumulatively, there are 3 Risk Management Plans complete in the Township and 19 complete County wide. There will be a continued focus in 2020 on negotiating risk management plans. It should be noted, however, there are a number of factors that could delay Risk Management Plan completion including other time sensitive projects such as Source Protection Plan amendments, Tier 3 studies or development reviews and review time and / or reluctance from property owners, tenants or contractors.

In 2019, County wide, staff continued the implementation of the source protection education and outreach program as required by the applicable Source Protection Plans. The communications plan was updated to provide direction on future education and outreach deliverables. The update of the communication plan built on the existing 2014 communications plan and now identifies six strategies for implementation within the source protection program. These strategies are: targeted communications to those living in vulnerable areas, increased general public awareness of the program, promotion of the Tier 3 water budget results and requirements, septic inspection program outreach, road salt education program and education focused on school aged children. These six strategies build on the education work already being completed over the past five years within the County. In addition to these strategies, internal staff training will also remain a focus. Work has started on delivering the communications products identified in the communications plan including new fact sheet and website content, a social media plan and other products.

In 2019, one training sessions was run for municipal staff. Four newspaper ads were run during the year on topics related to water conservation, chemical handling and changes to the Source Protection Plans. Staff also attended 4 public meetings on a variety of topics including Source Protection Plan changes, Tier 3 studies and other technical studies / applications. Site visits, inspections, development reviews and mailings were conducted in 2019 that included educational material being provided directly to the proponents generally regarding the threats present, the process (RMP, prohibition etc.) and property specific mapping. This material was generally well received and found to be useful by the proponents. Stickers and metal tags are provided to proponents listing the Spills Action Centre number and that their location is located within a vulnerable area for municipal wells. Wellington Source Water Protection continues to maintain and update a website (www.wellingtonwater.ca), ten fact sheets on specific topics and other print media (i.e. post cards to direct applicants to mapping). Staff participate and Wellington Source Water Protection is a sponsor for the Waterloo-Wellington Children's Groundwater Festival. Staff participate on the organizing committee as well as during the Festival to deliver presentations. The Children's Groundwater Festival is an excellent way to reach Grade 2 to 5 and high school children (and their parents) and deliver water protection messages including source protection. The Festival attracts 5,000 elementary children and 500 high school / adult volunteers. Approximately 600 children attend from the County of



Wellington as well as participation from a County high school and companies / municipalities as volunteers.

In 2019, staff were involved in reviewing, authoring and / or participating in a significant number of Source Protection Plan amendments and / or work plans for 3 of the 5 applicable Source Protection Plans in the County. The amendments were primarily focused on policy updates and / or technical updates including a large update for the Grand River – Wellington County chapter. The Grand River – Wellington County update included changes to the Assessment Report and Source Protection Plan. In partnership with the Grand River Conservation Authority, public consultation ended in February 2020 and provincial approval is anticipated later in 2020.

The Assessment Report changes include the delineation of new wellhead protection areas for quality within Centre Wellington and Guelph / Eramosa and new issues contributing areas (ICA) in Centre Wellington and Puslinch. This is based on the technical studies completed in 2018. The new Guelph / Eramosa wellhead protection areas have changed from the current wellhead protection areas and in one case (Rockwood Well 3) are smaller in area. The new wellhead protection areas extend into the Township of Centre Wellington and the Town of Erin. There are a large number of policy changes also contained in this update, with the majority of the policy changes related to chloride or road salt activities (storage and application) and are due to the new Chloride Issue Contributing Areas in Centre Wellington and Puslinch. The policy approaches include prohibition, risk management plan, education and other approaches to manage the road salt related threat activities. In addition to the policy changes related to road salt and the chloride ICAs, other policies were amended to address implementation challenges or changes to provincial guidance. It should be noted that it is possible the road salt policies may apply in the future outside of the chloride issue contributing areas within other parts of the wellhead protection areas. This is due to possible changes to the Provincial thresholds related to road salt. Consultation on changes to these thresholds started in 2019 and staff participated in these provincial consultations. Lake Erie Source Protection Committee circulated a report in December 2019 related to these proposed road salt changes. A decision has not been made yet regarding overall provincial changes to road salt thresholds.

Tier 3 (water quantity) technical studies continue for Guelph and Guelph / Eramosa. Staff and consultants continued to participate in meetings and review for these studies in 2019. This project is led by the Grand River Source Protection Authority (GRCA) and funded by the Ontario Ministry of the Environment and Climate Change. The Township Risk Management Official, County Policy Planning Manager and Township Director of Public Works participate on the project team along with the Source Protection Authority staff, the Province and other adjacent municipalities. The 2019 work included finalizing policy approaches, drafting policy text and significant discussion and collaboration with project team (including City of Guelph, Provincial Ministries, and adjacent non-Wellington municipalities) on the proposed policy text. Currently,



discussions continue to achieve a common understanding between the parties on the scope of the policies. There was also ongoing public and municipal consultation through Community Liaison Group and Implementing Municipal Group in 2019. Related to this study, comments were provided to the City of Guelph during their first Water Supply Master Plan workshop in 2019.

Tier 3 (water quantity) technical studies also continued for Centre Wellington. The study area includes the Township of Centre Wellington, as well as parts of the Townships of Guelph/Eramosa, Wellington North, Mapleton and the Town of Erin. The 2019 technical work involved completion of the development, calibration and documentation of the groundwater model and the draft risk assessment. Similar to previous years, a third party consultant (RJ Burnside) provided review comments on the completed and draft reports on behalf of the adjacent municipalities including the Town. Based on the risk assessment, the risk level was determined to be significant and a Wellhead Protection Area – Quantity has been drafted. The Wellhead Protection Area – Quantity encompasses parts of Centre Wellington and southern Mapleton. Based on this result, policy requirements will not be applicable within Guelph / Eramosa Township related to the Centre Wellington Tier 3 study.

In 2015 through 2017, 415 of 421 mandatory septic inspections (99%) were completed within the Township. There are 641 septic inspections required County wide. If a septic system is present within well head protection area with a vulnerability score of 10 or within an issues contributing area for nitrates, a septic inspection is required every 5 years. For the 2015 to 2020 inspection period, there are still six outstanding septic inspections in the Township where property owners have refused the inspection. Staff have received a legal opinion regarding the enforcement options available and are considering options for enforcing compliance through the Ontario Building Code and / or Clean Water Act.

The County Official Plan was amended in 2016 to conform to the five Source Protection Plans in the County and in 2018, the conformity exercise for the Township's zoning by-law was completed. Notice was sent to the Source Protection Authority as required.



Attached for your reference is summary table of source protection implementation for all municipalities in Wellington County (the County and seven, local municipalities). For further information, please contact Kyle Davis, Risk Management Official, 519-846-9691 ext 362 or kdavis@centrewellington.ca

Respectfully submitted,

Kyle Davis Risk Management Official

#### Attachment

1. Source Protection Annual Reporting Summary 2019 – Wellington County municipalities



Reportables		Centre Wellington	Guelph/Eramosa	Mapleton	Puslinch	Wellington North	Erin	Minto	County of Wellington	Total
	Completed	24	415	N/A	54	9	127	6	N/A	635
Contin Increation	Outstanding	0	6	N/A	0	0	0	0	N/A	6
Septic Inspection Program (Cumulative) S59 Notices Iss	Major Remedial Action	5	27	N/A	1	1	8	0	N/A	42
	Minor Remedial Action	4	79	N/A	12	1	14	1	N/A	111
	Septic Socials	1	3	N/A	2	1	1	1	N/A	9
S59 Notices Is	ssued for Reporting Year	9	8	0	1	5	5	9	N/A	37
Comments on Devel	opment reviews (in addition to									
notices)	for Reporting Year	33	35	37	52	10	27	13	N/A	207
Total Development F	Reviews and S59 Notices for the									
Re	eporting Year	42	43	37	53	15	32	22	N/A	244
Total Inspections for	the Reporting Year (Section 62)	9	27	5	1	11	9	13	N/A	75
Inspections for Secti	on 57 Prohibition for Reporting									
	Year	4	5	4	0	6	6	1	N/A	26
Inspections for Sectio	n 58 Risk Management Plans for									
Re	porting Year		22	1	1	F	2	10	NI/A	40
		5	22	<b>1</b>	L L	5	5	12	N/A	49
Contraventions durin	g Inspections for Reporting Year									
		0	0	0	0	0	0	0	N/A	0
Transna	rt Dathway Noticos									
Tanspo	It Pathway Notices	1	1	0	1	0	0	0	N/A	3
% Threat Activities	Removed or Managed since								· · ·	
Source Prote	ction Plan effective date	80%	67%	120/	120/	Q00/	0.0%	020/	NI/A	710/
		05/0	0276	4570	42/0	0970	90%	0370	N/A	/1/0
	Cumulative Completed since									
RMPs	SPP Effective Date	6	3	0	0	2	1	7	N/A	19
	Completed in Reporting Year	1	0	0	0	1	1	5	N/A	8
	In Progress	23	22	1	1	18	7	13	N/A	85
Chemical Managem	nent Plan (Official Plan Section			-	_		_			_
4.9.5) Cu	mulative Completed	0	3	0	0	1	1	1	N/A	6
		Continued database of	development is ongoin	ig for the source pi	rotection cloud base	d database. In 2019 live	entry of developm	ent review applic	cations was made operational	l and data entry
Databa	ase Development	back log was red	uced. The legal collabo	oration agreement	that governs the m	anagement and cost strue	cture for the datab	ase with our oth	er municipal and Conservatio	n Authority
			collabo	orators was update	d and signed. Num	erous improvements wer	e made in the fund	tionality of the da	atabase.	
Commente de D										
Comments on Pres	Cribed Instruments (Provincial									
Approval such a	as Permits to Take Water)	0	2	0	1	0	0	0	N/A	3



Reportables	Centre Wellington	Guelph/Eramosa	Mapleton	Puslinch	Wellington North	Erin	Minto	County of Wellington	Total
Education and Outreach	The following is a sum update of the commu strategies are: targete requirements, septic i being completed over products identified in In 2019, one training s Protection Plans. Staf inspections, developm the process (RMP, pro to proponents listing t maintain and update a Wellington Source Wa deliver presentations. including source prote as participation from a	amary of the E and O r nication plan built on ed communications to nspection program ou the past five years wi the communications p sessions was run for m if also attended 4 publ nent reviews and maili phibition etc.) and prop the Spills Action Centra a website (www.wellin ter Protection is a spo The Children's Grour ection. The Festival at a County high school a	esults, County wid the existing 2014 c those living in vul- utreach, road salt e thin the County. In plan including new nunicipal staff. Fou- lic meetings on a v ings were conducted perty specific mapp e number and that ngtonwater.ca), ter ponsor for the Wate ndwater Festival is tracts 5,000 element and companies / m	e, for 2019. The com communications plan nerable areas, increa ducation program ar n addition to these st fact sheet and webs ar newspaper ads we ariety of topics included in 2019 that include ping. This material we their location is location fact sheets on spectar of a excellent way to re- entary children and 5 unicipalities as volur	nmunications plan was u and now identifies six s used general public awar and education focused or trategies, internal staff t ite content, a social mee re run during the year o ding Source Protection F ded educational materia vas generally well receive ated within a vulnerable ific topics and other print dren's Groundwater Fest reach Grade 2 to 5 and h 00 high school / adult voluteers.	updated to provide d strategies for implem reness of the program a school aged childre graining will also rem dia plan and other pr n topics related to w Plan changes, Tier 3 s al being provided dire ed and found to be u area for municipal w at media (i.e. post ca tival. Staff participation high school children ( plunteers. Approxim	irection on futur ientation within n, promotion of n. These six stra ain a focus. Wor oducts. rater conservatio studies and other ectly to the prop useful by the prop vells. Wellington rds to direct app te on the organiz and their parent vately 600 childre	e education and outreach de the source protection progra the Tier 3 water budget resul tegies build on the education k has started on delivering th n, chemical handling and cha r technical studies / application onents generally regarding th ponents. Stickers and metal Source Water Protection con licants to mapping). Staff pa ting committee as well as dur s) and deliver water protection en attend from the County of	liverables. The m. These lts and n work already ne communications anges to the Source ons. Site visits, ne threats present, tags are provided ntinues to rticipate and ring the Festival to on messages Wellington as well
Road Signs (not including provincially installed signs)	0	0	0	0	11	0	15	N/A	26
Emergency Management Plan	Complete	Complete	Complete	Complete	Complete	Complete	Complete	Complete	1
Official Plan Update	County Complete, Local not required	Complete	Complete	Complete	Complete	County Complete, Local to be completed	Complete	Complete	1
ZBL Update	Complete	Complete	Complete	Complete	Complete	Ongoing	Complete	N/A	6
Municipal By-laws Required (Sewer Use, Connection)	N/A	N/A	N/A	N/A	Complete	N/A	Complete	N/A	3

on future education and outreach deliverables. The
within the source protection program. These
ption of the Tier 3 water budget results and
e six strategies build on the education work already
us. Work has started on delivering the communications



Reportables	Centre Wellington	Guelph/Eramosa	Mapleton	Puslinch	Wellington North	Erin	Minto	County of Wellington	Total
Tier 3 - Water Quantity Studies	Model Development and Calibration report complete, Risk Assessment report drafted, Threats Management Strategy drafted, Policy approaches and text drafted, public consultation through Community Liaison Group and with stakeholders	Policy approaches final, Policy text drafted and significant discussion and collaboration with project team (including City of Guelph, Provincial Ministries, adjacent municipalities) ongoing public and municipal consultation through Community Liaison Group and Implementing Municipal Group	Model Development and Calibration report complete, Risk Assessment report drafted, Threats Management Strategy drafted, Policy approaches and text drafted, public consultation through Community Liaison Group and with stakeholders	Policy approaches final, Policy text drafted and significant discussion and collaboration with project team (including City of Guelph, Provincial Ministries, adjacent municipalities) ongoing public and municipal consultation through Community Liaison Group and Implementing Municipal Group	N/A	Policy approaches final, Policy text drafted and significant discussion and collaboration with project team (including City of Guelph, Provincial Ministries, adjacent municipalities) ongoing public and municipal consultation through Community Liaison Group and Implementing Municipal Group	N/A	See summaries for local municipalities.	2
Provincial Working Groups / Comments	Staff participated in fo Quantity Working Gro	ocus groups and provi oup was on hold in 202	ded written comme 19.	ents on proposed pro	vincial changes to the C	Clean Water Act Tech	nnical Rules and	Table of Drinking Water Threa	ats. The Water



Reportables	Centre Wellington	Guelph/Eramosa	Mapleton	Puslinch	Wellington North	Erin	Minto	County of Wellington	Total
Source Protection Plan Amendments and Technical Projects	New Issues Contributing Areas (ICA) for Chloride and TCE delineated. New WHPAs for quality delineated. Policy approaches and text drafted for the chloride ICA. Grand River Section 34 update for policy and technical work. Technical support for Water Supply Master Plan and continued chloride sampling program. Grand River Section 36 work plan completed.	New WHPAs for quality delineated. Grand River Section 34 update for policy and technical work. Technical support and comments for Guelph Water Supply Master Plan. Grand River Section 36 work plan completed.	Grand River Section 34 update for policy and technical work. Grand River Section 36 work plan completed.	Region of Waterloo new WHPAs for quality delineated including separate Grand River Section 34 update. Grand River Section 34 update for policy and technical work. Technical support for Township Water Supply Feasibility Study. Technical support and comments for Guelph Water Supply Master Plan. Grand River Section 36 work plan completed.	Grand River Section 34 update for policy and technical work. Grand River Section 36 work plan completed. Saugeen Section 36 work plan completed.	Grand River Section 34 update for policy and technical work. Technical support for Town Class EA on new Water Supply Wells and Growth Management Strategy. Grand River Section 36 work plan completed.	Maitland Section 36 study for Palmerston WHPA redelineation. Saugeen Section 36 work plan completed.	See summaries for local municipalities.	14
Public Meetings in the Reporting Year	Total number provided County wide, public meetings included public consultation for Source Protection Plan changes, Tier 3 Community Liaison Group, Proponent public meeting and Township Public meeting on water supply system.							4	4
Provincial Reporting (Annual Reports and Grant reports)	2	2	3	4	5	4	5	6	31

#### Note:

a) To date, the focus for RMPs has primarily been on industrial, commercial and institutional properties. Agricultural property verification and RMPs began in 2019 within Erin due to the CTC timelines.

b) Section 34 and Section 36 of the Clean Water Act outline amendment processes for the Source Protection Plans. Section 34 updates, generally, are focused updates related to updated technical work (i.e. new WHPAs) or updates to policies where there have been implementation challenges. Section 36 updates, generally, are broader updates related to changed provincial guidance, policy updates, updated technical work not already covered by a Section 34 updates. Timelines for Section 36 updates vary, however, are generally every 5 years and are preceded by development of a work plan outlining the tasks. Section 34 updates are completed as required.